



Memo

To: **All Visitors, Staff, Physicians and Volunteers**
From: Norah Holder, VP, Patient Services & Chief Nursing Officer
Date: May 11, 2010
Re: **Patient Visiting Hours 1:00 - 8:00 pm**
Intensive Care Unit (ICU) Visiting Limited to Immediate Family Only
Emergency Patients – One Visitor Only

Our G&M Hospital patients are part of a family or circle of friends and we truly value the support and comfort provided to them by these individuals. Our visiting policy is as follows:

- G&M daily visiting hours are from **1-8pm**, except in the Intensive Care Unit (ICU) where visiting plans will be determined with you based on patient condition.
- Two visitors per patient are permitted at one time except in the Emergency Department, where patients may have one visitor/advocate at a time.
- Children must be accompanied by an adult at all times while visiting.
- Visitors must be kept to a minimum for patients in isolation and must wear appropriate protective covering and follow the directions of the nursing staff. Children of any age are not allowed to visit patients in isolation.
- We know that for a variety of reasons, families occasionally need to visit outside of these times. However, this makes it difficult for us to organize our work, assess and treat our patients and communicate with physicians. If visitors must come at other times of the day, please understand and respect that morning is the time when patients are busy receiving care by physicians and other members of their health care team. Visitors may be asked to leave the room during this time.

Please contact the Nurse Manager of the unit or myself if you have any concerns about our visiting policies. Contact information is provided below. We greatly appreciate your respect of our visiting hours as this allows for the appropriate care, rest and recovery of our patients.

Maureen Bell, Manager, Obstetrics and Surgical Services **445-2550Ext 8313**

Barb Gotuaco, Manager, Medical, Dialysis **445-2550 Ext 8196**

Lisa Nicol, Manager, Emergency, Ambulatory Care & ICU **444- 8631**

Karen Redpath, Mgr., OR, Surgical Day Care, Pre-Admit Clinic, Recovery Room & Sterile Processing Dept. **444-8620**

Norah Holder, VP, Patient Services & Chief Nursing Officer **444-8641**